

Shipping Policy

Thank you for visiting and shopping at Rock the USA. Following are the terms and conditions that constitute our Shipping Policy.

Shipment processing time

Our products are made to order and processed within 5-7 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Size	Shipment cost
USPS Priority Mail	1-3 business days	Small Rock	\$8.40
USPS Priority Mail	1-3 business days	8x8 Rock	\$15.05
USPS Priority Mail	1-3 business days	8x16 Rock	\$21.10
USPS Priority Mail	1-3 business days	8x23 Rock	\$21.10
FedEx Ground	2-5 business days	Medium Flag	\$29.00
FedEx Ground	2-5 business days	Colossal Flag	\$51.00
FedEx Ground	2-5 business days	Plaque	\$38.00

Estimated arrival dates are not guaranteed. Weather delays and other unforeseen circumstances may impact delivery time.

Shipping to a PO Box or APO Address

We happily ship to PO Boxes and APO addresses. However, shipping to these addresses can add to the transit time.

PO Boxes

If you have a United States Post Office Box please enter the PO Box #, city, state and zipcode

example:

PO BOX 123

City, ST ZIP

APO/FPO Addresses

Packages to APO/FPO addresses also ship UPS and are passed off to the USPS for delivery. APO/FPO shipments will often take **4-8 weeks** for delivery.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Damages

Rock the USA is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. **Please save all packaging materials and damaged goods before filing a claim.**

Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- By email: info@rocktheusa.com